



“Leaving was an incredibly frightening step. The staff at the shelter were so kind and supportive. I slept through the night for the first time in years. I was safe.”

RESPOND has been working to end domestic violence and homelessness in our communities for over 45 years. By joining our team as a Domestic Violence Counselor, you will welcome folks into our shelter as they flee and begin moving toward a life free of threats and abuse. The Domestic Violence Counselor provides on-site emotional support, assists in seeking and providing basics needs, gives parenting support, and creates and maintains a healthy milieu. RESPOND’s three tenets focus on our life changing **work**, our diverse **team**, and our commitment to **learning**.

The Domestic Violence Counselor’s **Work**:

Each day will be different as you work in a fast-paced home-like setting, serving a small, intensive caseload of singles and families (of all ages, genders, cultural and other backgrounds) who seek safe, independent housing solutions and a life free of domestic abuse. Your day may include:

- Traveling between confidential scattered site apartments daily
- Providing enrichment activities for children of program participants
- Providing a pathway to independence: assists in applying for school, a job or career training
- Teaching life skills like grocery shopping and using public transportation
- Creating a budget, teaching money management, and building or repairing credit repair
- Providing court accompaniment for a restraining order or other legal matters
- Helping a teammate out! Support a colleague or program in need of an extra set of hands.

The **team** you will be working with:

- A team focusing on transitional and residential services—the cornerstone of RESPOND’s programs and services!
- Staffers who are committed to social services, social justice and the belief that housing and safety are human and fundamental rights
- Folks who are new to the field, and veterans who have been in service for decades
- Experts in diverse fields including domestic violence, criminal justice, early education, and social work
- People who work hard and play hard. This work is tough, we bring our A-game every day. When we use our ample paid time off, you can find staffers who like a diverse set of activities outside of work

What you will **learn**, model or teach:

- Trauma informed services are the cornerstone of RESPOND services. Program participants are treated with dignity and respect.

- Extensive training—RESPOND will provide 25 hours of domestic violence related training in the orientation period, and on-going training and continuous professional development opportunities
- Upward mobility—if you are looking for a career and not just a job, you are in the right place!

Your Knowledge, Skills and Attributes:

- At least one year of domestic violence case management or relevant experience working with individuals and families, preferred.
- Access to a personal vehicle, possession of a valid driver's license and a willingness to transport program participants in RESPOND's service area. This position will travel daily.
- Practice cultural sensitivity and ability to relate to persons of diverse backgrounds, such as the LGBTQ/T community and individuals with histories of substance abuse and/or mental health and different ethnic and social backgrounds.
- High School Diploma/HiSET/GED required.
- Must have or be willing to obtain the 25-hour Domestic Violence Training Certification.

RESPOND Compensation and Benefits include:

- Opportunity to join an established, well-respected team.
- Hourly pay of \$23.93
- Ample accrued paid time off of 3 weeks' vacation, 2 personal days, 12 sick days and 12 holidays
- 401k match of 3%
- Excellent health and dental insurance that is 80% paid by employer.
- Sign-on Bonus of \$500 at the five-month anniversary
- Retention Bonus equal to **one weeks' pay** at the one-year anniversary.
- No-cost 25k Life insurance policy.
- Pre-tax flexible spending and transportation accounts
- Additional vision, life, and illness policies available at cost to employees

Interested? Let us know why you want to join the team as a Domestic Violence Counselor by sending a cover letter and resume to [jessica \(at\) respondinc \(dot\) org](mailto:jessica@respondinc.org) with the job title in the subject line.

RESPOND, Inc. is committed to building a culturally diverse staff that represents the populations we serve. RESPOND, Inc. celebrates diverse life experience and is proud to be an Equal Opportunity/Affirmative Action Employer (EEO/AA). Candidates who are bilingual/bicultural, of color, Native/Indigenous, with disabilities, who identify as LGBTQIA+, or who are members of other marginalized groups are strongly encouraged to apply.